

## Settlement Summary

Generated May 9, 2026

## VyStar Credit Union

VyStar Credit Union

ESTIMATED PAYOUT

Up to \$0

FILING DEADLINE

—

PROOF REQUIRED

No — Easy Filing

## About This Settlement

On October 31, 2024, the Bureau issued an order against VyStar Credit Union (VyStar), a Jacksonville, Florida based credit union with approximately 850,000 members with deposit accounts. VyStar membership is open to, among others, those living or working in the 49 contiguous counties of Central to North Florida, 29 Georgia counties, and past and present military members and their families. In May 2022, VyStar attempted to launch a new online and mobile banking platform with a new provider. The Bureau found that VyStar's planning and implementation of the conversion violated the Consumer Finan...

## Who Is Eligible?

Review the settlement page for eligibility details.

## How to File a Claim

1. Visit: <https://www.settlementradar.com/settlements/cfpb-vystar-credit-union>
2. No proof required — just provide your name and contact information
3. Complete the official claim form at the settlement administrator's website
4. File as soon as possible to secure your spot

## Settlement Details

Settlement Name	VyStar Credit Union
Company / Defendant	VyStar Credit Union
Category	Financial
Total Fund	\$1.5 million
Case Number	2024-CFPB-0013
Court / Jurisdiction	—
Settlement Administrator	CFPB (Consumer Financial Protection Bureau)
Filing Status	Open — Accepting Claims

**Official Links:** <https://www.consumerfinance.gov/enforcement/actions/vystar-credit-union/>

**Settlement Administrator:** <https://www.consumerfinance.gov/enforcement/actions/vystar-credit-union/>

**SettlementRadar Page:** <https://www.settlementradar.com/settlements/cfpb-vystar-credit-union>

## File Your Claim at SettlementRadar

<https://www.settlementradar.com/settlements/cfpb-vystar-credit-union>