

Settlement Summary

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Global Tel Link Corporation d/b/a ViaPath Technologies; Telmate, LLC d/b/a ViaP...

Global Tel Link Corporation d/b/a ViaPath Technologies; Telmate, LLC d/b/a ViaPath Technologies; and TouchPay Holdings

ESTIMATED PAYOUT

Up to \$0

FILING DEADLINE

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PROOF REQUIRED

No — Easy Filing

About This Settlement

On November 14, 2024, the Bureau issued an order against Global Tel Link Corporation, d/b/a ViaPath Technologies (“Global Tel Link”), and its subsidiaries Telmate, LLC, d/b/a ViaPath Technologies (“Telmate”), and TouchPay Holdings, LLC, d/b/a GTL Financial Services (“TouchPay”). Together with its subsidiaries, Global Tel Link is one of the country’s largest providers of money transfer services to justice-involved consumers. Many consumers who are incarcerated rely on these money transfer services to receive from their friends and family the funds they need to pay for items in correctional fac...

Who Is Eligible?

consumers who paid to unblock a trust or commissary account that had been blocked due to a chargeback filed by a third party.

How to File a Claim

1. Visit: <https://www.settlementradar.com/settlements/cfpb-global-tel-link-corp-et-al>
2. No proof required — just provide your name and contact information
3. Complete the official claim form at the settlement administrator's website
4. File as soon as possible to secure your spot

Settlement Details

Settlement Name	Global Tel Link Corporation d/b/a ViaPath Technologies; Telmate, LLC d/b/a ViaPath Technologies; and TouchPay Holdings, LLC d/b/a GTL Financial Services
Company / Defendant	Global Tel Link Corporation d/b/a ViaPath Technologies; Telmate, LLC d/b/a ViaPath Technologies; and TouchPav Holdings. LLC d/b/a GTL Financial Services
Category	Financial
Total Fund	\$2 million
Case Number	2024-CFPB-0015
Court / Jurisdiction	—
Settlement Administrator	CFPB (Consumer Financial Protection Bureau)
Filing Status	Open — Accepting Claims

Official Link: <https://www.consumerfinance.gov/enforcement/actions/global-tel-link-corp-et-al/>

Settlement Administrator: <https://www.consumerfinance.gov/enforcement/actions/global-tel-link-corp-et-al/>

SettlementRadar Page: <https://www.settlementradar.com/settlements/cfpb-global-tel-link-corp-et-al>