

## Settlement Summary

Generated May 6, 2026

## Block, Inc.

Block, Inc.

ESTIMATED PAYOUT

Up to \$0

FILING DEADLINE

—

PROOF REQUIRED

No — Easy Filing

## About This Settlement

On January 16, 2025, the Bureau issued an order against Block, Inc. (Block), a nonbank headquartered in Oakland, California which operates Cash App, a mobile payments application through which consumers can send and receive money through peer-to-peer transfers. The Bureau found that for years after the inception of Cash App, Block failed to provide effective customer service for Cash App, including by failing to provide live telephone agents, which prevented consumers from being able to have their financial issues addressed in a proper and timely fashion and resulted in fake customer service ...

## Who Is Eligible?

Review the settlement page for eligibility details.

## How to File a Claim

1. Visit: <https://www.settlementradar.com/settlements/cfpb-block-inc>
2. No proof required — just provide your name and contact information
3. Complete the official claim form at the settlement administrator's website
4. File as soon as possible to secure your spot

## Settlement Details

Settlement Name	<b>Block, Inc.</b>
Company / Defendant	<b>Block, Inc.</b>
Category	<b>Financial</b>
Total Fund	<b>\$75 million</b>
Case Number	<b>2025-CFPB-0001</b>
Court / Jurisdiction	—
Settlement Administrator	<b>CFPB (Consumer Financial Protection Bureau)</b>
Filing Status	<b>Open — Accepting Claims</b>

**Official Link:** <https://www.consumerfinance.gov/enforcement/actions/block-inc/>

**Settlement Administrator:** <https://www.consumerfinance.gov/enforcement/actions/block-inc/>

**SettlementRadar Page:** <https://www.settlementradar.com/settlements/cfpb-block-inc>

## File Your Claim at SettlementRadar

<https://www.settlementradar.com/settlements/cfpb-block-inc>